



Courtesy Order Form

If paying by credit card, fax to:	Membership Growth: Fax No: (03) 9840 2967
Or mail, with your cheque to:	Membership Growth Overseas orders: Fax (your code) +613 9840 2967 PO Box 4072, Doncaster East Vic 3109, Australia

Program Details (all prices include gst in Australia)	Price (AUD) \$		
The Member Service Excellence Training and Skills Development Program This program contains: <table style="width: 100%; border: none;"> <tr> <td style="border-right: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> • Workbook • A bonus Coaching Guide • OHP or PPT material </td> </tr> </table>	<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • A bonus Coaching Guide • OHP or PPT material 	197.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • A bonus Coaching Guide • OHP or PPT material 		
The Member Relationship Management Sales Training Program This program contains: <table style="width: 100%; border: none;"> <tr> <td style="border-right: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> • Workbook • 24 Steps as PPT or OHPs • A bonus Coaching Guide </td> </tr> </table>	<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • 24 Steps as PPT or OHPs • A bonus Coaching Guide 	197.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • 24 Steps as PPT or OHPs • A bonus Coaching Guide 		
CopyLink: Your comprehensive copywriting resource Networked version: licensed for unlimited users in your organisation CopyLink contains: <table style="width: 100%; border: none;"> <tr> <td style="border-right: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> • Ideas for copywriting, ad writing • Campaign planning • Two bonus copywriting 'gems' </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> • A thesaurus of top creative words and phrases • A copywriting training agenda </td> </tr> </table>	<ul style="list-style-type: none"> • Ideas for copywriting, ad writing • Campaign planning • Two bonus copywriting 'gems' 	<ul style="list-style-type: none"> • A thesaurus of top creative words and phrases • A copywriting training agenda 	49.50 <input type="checkbox"/> 99.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • Ideas for copywriting, ad writing • Campaign planning • Two bonus copywriting 'gems' 	<ul style="list-style-type: none"> • A thesaurus of top creative words and phrases • A copywriting training agenda 		
Membership to the Membership Growth e.Library The e.library and e.resource centre has information on: <table style="width: 100%; border: none;"> <tr> <td style="border-right: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> • Member recruitment • Member retention and engagement • Member Renewals </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> • Member marketing and promotion • Lost member 'win back' strategies • Member revenue earning ideas </td> </tr> </table>	<ul style="list-style-type: none"> • Member recruitment • Member retention and engagement • Member Renewals 	<ul style="list-style-type: none"> • Member marketing and promotion • Lost member 'win back' strategies • Member revenue earning ideas 	97.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • Member recruitment • Member retention and engagement • Member Renewals 	<ul style="list-style-type: none"> • Member marketing and promotion • Lost member 'win back' strategies • Member revenue earning ideas 		
Sales Coaching and Mentoring for your Sales Team <table style="width: 100%; border: none;"> <tr> <td style="border-right: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> • build individual accountability • improve the skills of under-achievers </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> • motivate your sales/ development team • keep your top performers at their peak </td> </tr> </table>	<ul style="list-style-type: none"> • build individual accountability • improve the skills of under-achievers 	<ul style="list-style-type: none"> • motivate your sales/ development team • keep your top performers at their peak 	297.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • build individual accountability • improve the skills of under-achievers 	<ul style="list-style-type: none"> • motivate your sales/ development team • keep your top performers at their peak 		
The Membership Sales & Service Stimulus package <table style="width: 100%; border: none;"> <tr> <td style="border-right: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> • Member Service Excellence Training Program • Member Complaints Management System </td> <td style="padding: 5px;"> <ul style="list-style-type: none"> • Member Service Charter of Excellence • Conduct meetings with flair and focus </td> </tr> </table>	<ul style="list-style-type: none"> • Member Service Excellence Training Program • Member Complaints Management System 	<ul style="list-style-type: none"> • Member Service Charter of Excellence • Conduct meetings with flair and focus 	297.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • Member Service Excellence Training Program • Member Complaints Management System 	<ul style="list-style-type: none"> • Member Service Charter of Excellence • Conduct meetings with flair and focus 		
Total price (AUD, gst included). A (tax invoice) receipt will be issued. Your e.resources will be sent within 24 hours.	\$ _____		

Please clearly print the following

All payments in Australian dollars

Your Name: _____ Your Position: _____

Your Organisation: _____

State: _____ Code: _____ (Aust) or Country: _____

e.mail: _____ Ph: () _____ Fx () _____

I am not currently subscribed to your free e.newsletter. Please subscribe me.

Cheque or Bank draft is enclosed, made payable to Membership Growth ABN 98-006-789-242
send to: PO Box 4072, Doncaster East Vic 3109, Australia

OR Charge my credit card: MasterCard Visa American Express

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Full name on card _____ Expiry date _____/_____

Signature _____ CCV code _____ (4 digit Amex code on front of card or last three digits on signature panel on back of Visa/MasterCard)

FAX HOTLINE: (03) 9840 2967. If ordering from overseas fax (your code) +613 9840 2967
Thank you for your order